

# LinkBro Structured Cabling System Warranty

**Warranty Term:** 1 Year – Performance & Workmanship

---

## 1. Warranty Overview

LinkBro Inc. ("LinkBro") guarantees that all **structured cabling systems** installed by our technicians will meet or exceed applicable **ANSI/TIA-568** and **ISO/IEC** standards for performance, safety, and reliability for a period of **1 year** from the documented project completion date.

This warranty applies to all **copper and fiber optic cabling systems** installed by LinkBro as part of a certified installation process.

---

## 2. Coverage

This warranty covers:

- **Copper Cabling** – Cat5e, Cat6, Cat6A permanent links and channels
  - **Fiber Optic Cabling** – Single-mode & multimode backbone and horizontal links
  - **Termination Hardware** – Patch panels, jacks, connectors, and fiber terminations
  - **Testing & Documentation** – All cables tested with a Fluke DSX or equivalent, with results stored by LinkBro
  - **Performance Standards** – Guaranteed compliance with ANSI/TIA, ISO/IEC, and CSA performance specifications for the installed cable category/type
  - **Workmanship** – All terminations, routing, labeling, and installation workmanship
-

### 3. Inclusions

- Compliance with **TIA/EIA-568** cabling standards
  - Proper **labeling and documentation** per ANSI/TIA-606 standards
  - Firestopping and pathway compliance per **Canadian Electrical Code** and **building/fire codes**
  - End-to-end system integrity — no degradation in performance due to materials or workmanship for the warranty period
- 

### 4. Exclusions

This warranty does **not** cover:

- Damage caused by **abuse, accident, vandalism, fire, flood, or other environmental conditions** beyond LinkBro's control
  - Alterations or repairs by any party **not authorized by LinkBro**
  - Equipment (active electronics, switches, servers, etc.) not supplied by LinkBro
  - Damage caused by power surges, lightning, or electrical interference
  - Moves, additions, or changes performed after project completion that were not performed by LinkBro
- 

### 5. Claim Process

1. Clients must notify LinkBro **in writing** within **10 business days** of discovering a potential defect.
2. LinkBro will schedule an on-site inspection to verify the issue.

3. If covered under warranty, LinkBro will **repair or replace** the affected cabling components at no cost to the client.
  4. If the issue is determined to be outside warranty scope, a service proposal will be provided.
- 

## 6. Transferability

This warranty is **fully transferable** to a new building owner or tenant for the remainder of the original term, provided that:

- No unauthorized modifications to the cabling system have been made
  - LinkBro receives written notification of ownership change within **30 days**
- 

## 7. Warranty Registration

This warranty becomes valid only upon:

- Project completion and client sign-off
  - Submission of **final test results** to the client
  - Issuance of the **LinkBro Warranty Certificate** for the project
- 

**Issued by:**

**LinkBro Inc – President**

Brandon@linkbro.ca | [www.linkbro.ca](http://www.linkbro.ca)

**Signature:**

*Brandon Kuhn*